

# L2L Meeting – 06/08/2025

## Website Hosting & Domain (JH)

1. Domain purchased
2. WordPress website hosted by CAW
3. No [www.](http://www.) – SC Helpdesk #139989

## Website Theme & Page Templates (SC): Mostly complete

1. Branding (SC):  
Folder - Marketing (D):\Branding\Loans2Learn Branding  
Brand Identity document, Logo, Branded template
2. New pages may require additional development/template design
3. Homepage content could dictate additional development  
Documents and Policies from LHS/GrW to be added to new page
4. Navigation – New pages will need adding to menus

## Website Content (AG):

1. To copy from [caw.ac.uk](http://caw.ac.uk) alongside info from Gemma
2. [caw.ac.uk](http://caw.ac.uk) & [business.caw.ac.uk](http://business.caw.ac.uk):
  1. May require a L2L page for information
  2. LHS to supply loan fees for each course

## Applications (ALL): <https://loans2learn.co.uk/apply/>

1. Application process from [caw.ac.uk](http://caw.ac.uk) & [business.caw.ac.uk](http://business.caw.ac.uk) confirmed by LHS:  
No change to student application process -> Funding will direct students to L2L  
LHS: Leave all current funding/loan information as it is until L2L is ready
2. Funding documentation and comms may need updating with new process and links (GeW)
3. Loan Calculator (SC/GrW): <https://loans2learn.co.uk/loan-calculator/>  
I calculated the APR as:  $(\text{totalPayments} - \text{loanAmount}) / \text{loanAmount} * 100$ ;

**Regulatory Requirements (GrW/LHS):** <https://loans2learn.co.uk/documents-and-policies/>

1. Financial Licence application (GrW)
2. Data Protection Policy  
UK GDPR  
Data Protection Act 2018
3. Privacy & Cookie Policy  
UK GDPR  
Data Protection Act 2018  
Privacy and Electronic Communications (EC Directive) Regulations 2003
4. Complaints Procedure  
FCA's Dispute Resolution: Complaints sourcebook (DISP)
5. Terms & Conditions  
Financial Conduct Authority  
UK GDPR and the Data Protection Act 2018  
Consumer Credit Act 1974  
Financial Services and Markets Act 2000  
Equality Act 2010  
Anti-Money Laundering (AML) Procedures  
Consumer Credit (Disclosure of Information) Regulations 2010

\*Other business policies:

Health & Safety

Disciplinary and Grievance Policy

Equal Opportunities / Equality and Diversity Policy

Pay and Working Hours Policy | Remote Working / Hybrid Work Policy

Anti-Bribery and Corruption Policy

IT and Acceptable Use Policy

Whistleblowing Policy

Social Media Policy

Safeguarding Policy

Customer Service / Complaints Policy